

# THINGS TO KNOW BEFORE YOU STORE.

## LOCK IT RIGHT

To keep your unit as secure as possible, please secure your padlock in the lockbox. If you're unsure, just ask – we're happy to show you again. Insurance is void if not used when available.

## IN CASE OF FIRE

If there's ever an emergency, follow the signs and head straight to the designated assembly point. This is at the main entrance gate.



## WINDY DAYS? WE'VE GOT BUNGEEES

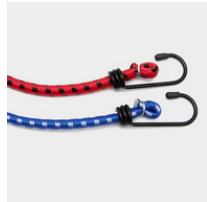
Bungee cords are available if you need to tie back the container door in high winds – just ask the team if you need to borrow some.

## FOOTWEAR MATTERS

Please wear appropriate footwear on site – flip-flops, open-toed shoes, and heels aren't recommended.

## LEAVING? JUST GIVE US A HEADS-UP

Planning to leave? Just give us 7 days' notice – that's all we require.



## KEEP AN EYE ON THE SIGNS

Warning and advisory signs are there for your safety and the safety of others. Please follow them whenever you're on site.

## VISITING AFTER HOURS? BRING YOUR MOBILE

If you're visiting after hours, please keep a charged phone with you. In an emergency, use the number on the main gate to contact the Depot Manager.

## PLEASE DON'T DUMP IT

Leaving rubbish in or outside your unit may result in a charge – help us keep things clean for everyone.



## OFFICE HOURS

Need to pop in or speak to someone? Our usual opening times are:  
**Mon-Fri:** 8.30am–5.30pm **Sat:** 9am–4pm **Sun:** 10am–4pm  
(These may vary by site – check with your depot.)

## LATE PAYMENTS

Payments are due on the 1st of each month. If rent falls behind, goods may be removed in line with our T&Cs – but if you're ever struggling, please talk to us. We're here to help.

## FINISHED USING YOUR STORAGE UNIT? LET US KNOW

Finished with your unit? Let the Depot Manager know so we can stay on top of things.

