

THINGS TO KNOW BEFORE YOU STORE.

LOCK IT RIGHT

To keep your unit as secure as possible, please secure your padlock in the lockbox. If you're unsure, just ask – we're happy to show you again. Insurance is void if not used when available.



IN CASE OF FIRE

If there's ever an emergency, follow the signs and head straight to the designated assembly point. This is at the main entrance gate.

WINDY DAYS? WE'VE GOT BUNGEEES



Bungee cords are available if you need to tie back the container door in high winds – just ask the team if you need to borrow some.

FOOTWEAR MATTERS

Please wear appropriate footwear on site – flip-flops, open-toed shoes, and heels aren't recommended.

LEAVING? JUST GIVE US A HEADS-UP

Planning to leave? Just give us 7 days' notice – that's all we require.

KEEP AN EYE ON THE SIGNS

Warning and advisory signs are there for your safety and the safety of others. Please follow them whenever you're on site.



VISITING AFTER HOURS? BRING YOUR MOBILE

If you're visiting after hours, please keep a charged phone with you. In an emergency, use the number on the main gate to contact the Depot Manager.

PLEASE DON'T DUMP IT

Leaving rubbish in or outside your unit may result in a charge – help us keep things clean for everyone.



OFFICE HOURS

Need to pop in or speak to someone? Our usual opening times are:

Mon-Fri: 8.30am-5.30pm **Sat:** 9am-4pm **Sun:** 10am-4pm
(These may vary by site – check with your depot.)

LATE PAYMENTS

Payments are due on the 1st of each month. If rent falls behind, goods may be removed in line with our T&Cs – but if you're ever struggling, please talk to us. We're here to help.

FINISHED USING YOUR STORAGE UNIT? LET US KNOW

Finished with your unit? Let the Depot Manager know so we can stay on top of things.

Not sure about something? Pop in or call your Depot Manager – we're here to help.